

Service Price List

Note: All prices are subject to statutory value added tax.

1. Hourly rates (Domestic)

Our specialists are deployed at the following hourly rates:

Service Engineer/Technician:	70.00 €/h
Engineer:	90.00 €/h

The following surcharges apply outside regular working hours:

16:45 h - 20:00 h	+ 25 %
20:00 h - 08:00 h	+ 50 %
Saturday extra charge	+ 50 %
Surcharge on Sundays and Holidays	+100 %

The hourly rates apply to the regular weekly working hours* and are charged per half hour. Waiting times as well as times of arrival and departure are also charged according to these hourly rates.

* Regular weekly working hours: Mon.-Fri. 08:00 to 16:45 h

2. Travel, accommodation and other expenses (Domestic)

Travel expenses:	70.00 - 90.00 €/h
Car expenses:	0.90 €/km

Other travel expenses (train, flight, etc.) at actual cost.

Accommodation costs according to actual costs incurred, but at least €75.00/overnight stay.

3. Inspection fees

We charge the following flat rates for the inspection of a product sent to us:

STC tool change adapter:	49.00 €
Motor spindle STANDARD series:	59.00 €
Motor spindle professional series:	69.00 €
Motor spindle proCHANGE series:	89.00 €
Cooling station:	49.00 €
Electrical cabinet depending on model:	69.00 € - 99.00 €
Frequency inverter:	49.00 €
Other accessory depending on type:	19.00 € - 49.00 €
Customized designs:	Upon request

4. Disposal fee

We charge the following flat rates for the disposal of a product sent to us:

Motor spindle/Tool change adapter:	29.00 €
Cooling station:	39.00 €
Electrical cabinet depending on model:	69.00 € - 99.00 €
Other accessory depending on type:	19.00 € - 49.00 €

5. Loaner service

We can provide you with a suitable product for your application, e.g., a motor spindle, on loan for the duration of an inspection and repair. We charge a flat rate of 20% of the net list price of the corresponding device for the period of use. The current net list price is available on request.

6. Express service

In particularly urgent cases, the service can be provided within 3 days of receipt of goods plus express delivery. We charge a flat rate of 10% of the net list price of the corresponding spindle for the express service, but at least € 100.00 as a flat rate. The expected express shipping costs will be charged additionally. The current net list price is available on request.

7. Maintenance service

We are also happy to take care of your mechatron products on request as part of a maintenance contract. This additional service can also be used for a one-time maintenance service.

For a non-binding offer, please contact us at: info@mechatron-gmbh.de or +49 6151 49 244 70.

8. Cancellation charges

In the event of an order being canceled by the customer, the following cancellation fees will be charged as follows, depending on short notice:

10 days before service provision:	free of charge
5 days before service provision:	50% of the total charge
2 days before service provision:	75% of the total charge
Up to 2 days before service provision:	90% of the total charge

Note on the charges for maintenance/repair:

Please understand that a reliable estimate of the costs can only be made after you have sent in, and we have checked your return. Advance information (by telephone, e-mail) about costs or fees (based on experience) is only a rough estimate and is in no way binding. Please refer to our offer for binding price details.

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